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# Press Release Distribution Report

January 27, 2026

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# Distribution Report

## FieldCamp Launches AI Dispatch Software to Streamline Field Service Scheduling

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# Your Submitted Press Release

**Toronto, Canada, 28th Jan 2026** - FieldCamp, a provider of field service management software, has introduced its new **AI Dispatch Software**, designed to automate technician assignment, scheduling, and route planning for field service companies.

The company stated that the software is intended to address operational challenges such as manual scheduling, inefficient route planning, and mismatched job assignments. According to FieldCamp, the platform can support organizations ranging from small teams of 3–5 technicians to larger operations with more than 50 field personnel.

The AI Dispatch Software evaluates scheduling variables to generate technician assignments based on skills, location, availability, and customer time windows. The platform includes features such as:

- **Skill-Based Assignment:** Technicians are assigned to jobs matching their certifications, training, and expertise.
- **Route Planning:** Jobs in similar geographic areas are grouped to reduce travel time.
- **Real-Time Adjustments:** Schedule changes due to emergencies or cancellations are incorporated while preserving confirmed appointments.
- **Workload Distribution:** Assignments are balanced across the technician pool.
- **Multi-Day Planning:** Jobs can be scheduled across multiple days to distribute workload efficiently.
- **Customer Time Window Compliance:** Scheduled arrival times are aligned with customer expectations.
- **Priority Handling:** Emergency or high-priority requests are scheduled with minimal disruption to other appointments.
- **Resource Coordination:** Jobs requiring shared tools or equipment are assigned based on availability.
- **Travel Time Consideration:** Estimated drive times are included in scheduling.
- **Same-Day Scheduling:** Open schedule slots are used to accommodate additional requests without changing existing appointments.

FieldCamp noted that the software is designed to scale with teams of various sizes. For smaller operations (3–15 technicians), it may help increase daily job capacity and reduce

administrative scheduling effort. For mid-sized teams (15–50 technicians), the platform manages more complex requirements, including multi-technician jobs, service zones, and recurring maintenance schedules.

“Field service scheduling has traditionally depended on manual judgment and constant adjustments, which becomes increasingly difficult as teams grow,” said Jeel Patel, Founder of FieldCamp. “The AI Dispatch Software was built to align technician skills, availability, and location with scheduling constraints, while preserving confirmed customer appointments.”

### **About FieldCamp**

FieldCamp, launched in 2024, provides software for scheduling, dispatch, job management, invoicing, and estimates. The platform incorporates automation for tasks such as job assignment, customer updates, conflict detection, and operational coordination. The company’s development approach was informed by feedback from over 250 demo calls with field service organizations

Website: <https://fieldcamp.ai/>

Facebook: <https://www.facebook.com/getfieldcamp/>

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